

### Road Closure Update

Due to the road closures that started in early November we have been running extra clinics at our Pelynt surgery which will on most days double the number of appointments at this location and hopefully go some way to mitigate some of the accessibility issues our patients may face.

Dispensing will continue as normal from our Pelynt surgery.

Could we ask all patients to factor in any increased traveling time into their journey to help us ensure our clinics run as smoothly as possible.



### Covid Clinic Thank you

We have now completed two large scale vaccination clinics at Looe Secondary School, our teams were able to vaccinate over 2400 patients across the two days.

As always, a big thank you to the staff at Looe School for allowing us use of their premises and to our Looe Lions volunteers for all their hard work. We simply could not run these days without all this support.

We will continue to provide smaller and ad hoc clinics to those that are eligible but were unable to attend the larger clinics. Please do call our reception team for more information.

### LIVI and Hub

We now have the ability to book patients to see clinicians at a new clinical hub in Liskeard, our reception team will assess your needs and may offer you an appointment on the same day in the hub (based in Liskeard Community Hospital) if it is felt that your symptoms are appropriate for this service.

Along with our online Livi GP service this is an additional facility that will help us to manage any increase in demand as winter draws in.



**See a GP by video**



## **RSV (Respiratory Syncytial Virus) Update**

RSV is an infectious disease of the airways and lungs. RSV infection often causes symptoms similar to a cold, including:

- cough
- sore throat
- sneezing
- a runny or blocked nose



It can also make you become wheezy or short of breath and lead to pneumonia and other life-threatening conditions. There is no specific treatment, and most infections will get better by themselves. Every year thousands of older adults need hospital care for RSV and it can be more severe in people with medical conditions such as heart or lung disease or a weakened immune system.

Everyone turning 75 years old on or after the 1 September 2024 will be offered a single dose of RSV vaccine. This is because older adults are more at risk of serious complications from RSV. You can still get the vaccine up to the day before you turn 80.

For the first year of the programme, the vaccine will also be offered to those who are already aged 75 to 79 years on 1 September 2024 as part of a catch-up programme.

If you are not yet 75 the NHS will invite you for vaccination once you turn 75.

We will now start to invite eligible patients for their RSV vaccination.

## **Medication Ordering**

A gentle reminder that we operate a 5 working day policy, and it is our patient's responsibility to ensure repeat medications are ordered in plenty of time.

We have been receiving an increased number of phone calls from patients querying why their prescriptions have not been done, for us to see the request were only placed 24 hours prior.

From time to time your medication will need to be reviewed by your doctor and we will let you know when this is due.

### **Pelynt Patients**

To contact Pelynt dispensary directly please email: [ciosicb.pelyntdispensary@nhs.net](mailto:ciosicb.pelyntdispensary@nhs.net)

Phone: Option 4

## Looe / Polperro Patients

Email: [repeatprescriptions.looe@nhs.net](mailto:repeatprescriptions.looe@nhs.net)

Phone: Option 5 (between 11am – 1pm and 2pm – 4pm)

### Ways to order:

- **By email** – using [repeatprescription.looe@nhs.net](mailto:repeatprescription.looe@nhs.net) to send in your request. Please note your name, date of birth and list the names of the individual medications you require.
- **Online Services** through the **NHS App** or **Patient Access**. If you have not registered for online services yet, please [click here](#) for instructions on how to register.
- **By posting or hand delivering a written request** to any of the 3 surgery sites. (Using the repeat card is preferred as the drugs are pre-listed.)

**PLEASE NOTE:** Prescription requests cannot be taken by telephone.

With best wishes for the festive season

GP Partners

Old Bridge Surgery

